ROOT CAUSE ANALYSIS REPORT

Describe the trend you have identified in your analysis of the variance from expected performance

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Targeted Outcome ("X" percentage improvement within "X" months):

Identify the obvious cause (e.g., nurses didn't show evidence of having required experience to administer IM injections):

What did the Office (as an organization) do/not do that contributed to the obvious cause (e.g., did not appropriately credential employee prior to assignment)?

What factors allowed **this** to occur:

Given the **above** factor(s), detail what modifications would prevent this variance from happening again: